



Quality Policy

EcoWorks provides horticultural services throughout Australia. Our '**vision**' is to be recognised as 'Australia's most professional' in the provision of landscape construction, open space maintenance and sustainable landscape management services.

Our 'business principles' are:

- vision driven strategic planning
- excellence driven employee development
- meeting client requirements and industry standards
- continual improvement of our systems and procedures.

As part of our organisation's commitment to client satisfaction and quality we have implemented an Integrated Management System based on the Australian/International Standard:

AS/NZS ISO 9001.

EcoWorks is committed to compliance with the Integrated Management System and will continually improve its effectiveness. Quality objectives have been established in strategic planning, and through a Business Improvement Plan, which is regularly monitored and reviewed during formal Management Review Meetings.

By ensuring the suitability of our people, processes and equipment, we will give our clients confidence in our ability to meet their needs.

EcoWorks also ensures employees are aware of the relevance and importance of their activities and how they contribute to the continual improvement of our business.

Senior management fully endorses this Quality Policy and the formal Integrated Management System that has been implemented.